

**SELF-CONTROL AS A MEDIATOR IN THE  
RELATIONSHIP BETWEEN MOBILE TECHNOLOGY  
USAGE AND SOCIAL COMPETENCE**

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## ABSTRACT

Social competence is important for the development of early adolescence. It has an impact on children's social behavior and their interaction with others. With the advent of mobile technology today, more and more children are using mobile technology devices to socialize with others. Therefore, this study attempts to investigate the influence of mobile technology usage on social competence among early adolescents. In addition, this study also attempts to study the potential of self-control as the mediating variable for the effect of mobile technology usage towards social competence among early adolescents. This is a quantitative study that make use of survey where data is collected via questionnaire. A total of 236 students from three schools in Gombak, Selangor were chosen as respondents in the study by using stratified random sampling with 300 targeted sample. A set of questionnaires is used in this study, comprise of Mobile Phone Problem Use Scale (MPPUS-10) to measure mobile technology usage, Social Competence Scale for Teenager (SCST) to measure social competence and Self-scoring Self-control Scale (SSSC) to measure self-control. The data obtained were analyzed in accordance with the hypotheses formed using three types of tests which are independent t test, correlation and SEM by using IBM Statistical Package for the Social Sciences (SPSS) version 24 and Analysis of a Moment Structures (AMOS) version 22. Results show that mobile technology usage significantly affect social competence negatively, while social competence and self-control are positively correlated. In addition, a full mediation is found as the effect of mobile technology usage on social competence diminished when self-control act as a mediator. Thus, it is evident from this study that mobile technology usage has an impact on social competence and self-control which is important for early adolescents.

**Keywords:** Mobile technology, Social Competence, Self-Control and Early Adolescents.

## **ABSTRAK**

### **KAWALAN KENDIRI SEBAGAI PENENGAH DI DALAM HUBUNGAN ANTARA PENGUNAAN TEKNOLOGI MUDAH ALIH DAN KECEKAPAN SOSIAL**

*Kecekapan sosial penting untuk perkembangan remaja awal. Ia mempunyai kesan kepada tingkah laku sosial dan interaksi mereka bersama orang lain. Dengan kedatangan teknologi mudah alih pada hari ini, semakin ramai anak-anak yang menggunakan peralatan teknologi mudah alih untuk bersosial dengan orang lain. Maka, kajian ini dijalankan bagi mengkaji pengaruh penggunaan teknologi mudah alih terhadap kecekapan sosial dalam kalangan remaja awal. Tambahan lagi, kajian ini turut mengkaji potensi kawalan sendiri sebagai pemboleh ubah penengah kepada kesan penggunaan teknologi mudah alih terhadap kecekapan sosial. Kajian ini merupakan kajian kuantitatif yang menggunakan kaedah tinjauan bagi mengumpulkan maklumat melalui borang soal selidik. Seramai 236 orang pelajar dari tiga buah sekolah di Gombak, Selangor telah terpilih untuk menjadi responden dalam kajian ini melalui kaedah pensampelan rawak berstrata dengan seramai 300 peserta sebagai lingkungan pensampelan. Satu set soal selidik digunakan dalam kajian terdiri daripada Mobile Phone Problem Use Scale (MPPUS-10) bagi mengukur kadar penggunaan teknologi mudah alih, Social Competence Scale for Teenager (SCST) bagi mengukur kecekapan sosial dan Self-scoring Self-control Scale (SSSC) bagi mengukur kawalan sendiri. Maklumat yang diperolehi kemudiannya dianalisis berdasarkan hipotesis yang dibentuk menggunakan tiga jenis ujian seperti ujian-t, ujian korelasi dan Structural Equation Modeling (SEM) melalui IBM Statistical Package for the Social Sciences (SPSS) versi 24 dan Analysis of a Moment Structures (AMOS) versi 22. Hasil kajian menunjukkan penggunaan teknologi mudah alih mempengaruhi kecekapan sosial secara negatif, manakala kecekapan sosial dan kawalan sendiri berhubung secara positif. Tambahan pula, mediasi secara penuh didapati kerana pengaruh penggunaan teknologi mudah alih terhadap kecekapan sosial lenyap apabila kawalan sendiri berfungsi sebagai penengah. Oleh itu, kajian ini membuktikan bahawa penggunaan teknologi mudah alih mempunyai kesan terhadap kecekapan sosial dan kawalan sendiri adalah penting bagi golongan awal remaja.*

**Kata Kunci:** *Teknologi Mudah Alih, Kecekapan Sosial, Kawalan Kendiri dan Awal Remaja.*

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## LIST OF ACRONYMS / SYMBOLS

SMS	- Short text message
MCMC	- Malaysian Communication and Multimedia Commission
NST	- News Straits Times
MPPUS	- Mobile Phone Problem Use Scale
SCST	- Social Competence Scale for Teenager
SCSC	- Self-Scoring Self-Control Scale
SEM	- Structural equation modelling
SMK	- Sekolah Menengah Kebangsaan
KPM	- Kementerian Pendidikan Malaysia
SPSS	- Statistical Package for Social Science
AMOS	- Analysis of a Moment Structures
CFA	- Confirmatory factor analysis
EFA	- Exploratory factor analysis
AVE	- Average variance extracted
RMSEA	- Root Mean Square Error of Approximation
GFI	- Goodness of Fix Index
TLI	-Tucker-Lewis Index
CFI	-Comparative Fir Index
A	- Cronbach Alpha
N	- Population Size
N	- Sample Size
Sig.	- Significance
%	- Percentage
*	- Significance at two-tailed 0.05
**	- Significance at one-tailed 0.01

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# CHAPTER 1

## INTRODUCTION

### 1.1 Overview of Chapter

In this chapter, the researcher highlights the information related to the research areas on mobile technology usage in Malaysia for the past 10 years as well as determining the issues surrounding social competence among children. It briefly introduces the role of self-control in early adolescents and the possibility of its function in mediating the effect of mobile technology usage and social competence. This chapter will focus on deliberating the background information on social competence as the outcome of social behaviour at a global scale as well as in Malaysian context. Other than that, the justifications for early adolescents as the samples for this study are also revealed. This chapter is structured based on the statement of the problems which highlights the issues surrounding social competence research gap that warrants the present research to be carried out. Five research questions and five objectives have been designed to provide a focus of the present study. At the end of this chapter, the researcher provides the overview of the study conducted.

### 1.2 Background of the Study

With the vast development of technology today, children have involved directly in the change of behaviour to suit with the needs demanded by their environment and society. Ancient Greek philosopher, Aristotle once described humankind with the term 'social animal', a creature that seeks for the companionship of others as part of their wellbeing (Barker, 1946). This view is also shared by Al-Ghazali as cited in Khasinah (2013), designated human as *hayawan al-natiq* or talking animals due to how distinct humans are when it comes to socializing as compared to mere animals. The gift of



communication is bestowed upon men even at its primitive form through instinct as the child cries when separated from the mother or in hunger for food. This is one of the earliest forms of interaction between humans involving a child and his or her caretaker. As the child grows, so does his or her development of social skills. Instead of simply expressing emotions by crying to express sadness or smiling to express happiness, words were used to describe more developed social communication where feelings and opinions are expressed. To this day, most of these skills were acquired naturally by children as they came in contact with the people around them. Unlike feral children growing up around animals without human interactions, they lack the social skills required to facilitate proper social interactions with others of the same species which illustrate how significant the human connection with others through communications (Candland, 1995).

This signifies the importance of social skill as it reflects the individual's capacity to initiate or maintain social communication. Thus, beside emotional, cognitive and behavioural skills which are required for successful social adaption, social skill is also regarded as one of the important components in understanding social competence (Semrud-Clikeman, 2007). The recent technology advancement has modified the way humans interact with others. It has not only changed the way people communicate but also the way they socialize and learn (Goodman-Deane, Mieczkowski, Johnson, Goldhaber, & Clarkson, 2016). This is conspicuous among the generation today where social interaction plays a very vital role in engaging the human world.

As a result, daily interactions are becoming more complex since the adoption of mobile technological usage for communication has lessen the value for traditional face to face communication. People have embraced different ways of communicating with others such as through short text message (SMS), WhatsApp, e-mail or the virtual world that has come into existence by the magnitude of the influence of social network technology. This highlights the significance of social competence which is the basis for not only interacting effectively but also in determining many important favourable psychological outcomes (Satici, Saricali, Ahmet Satici, & Eraslan Capan, 2014).



Along with the advent of social communication technology development, a negative trend is slowly emerging in society, a trend that affects adults and children alike. More and more Malaysian adolescents have begun to develop and display what is known as disruptive social behaviours due to the problems related to social adaptation in the global era, where social interaction can take place almost everywhere (Daud, Coombes, Venkateswar, & Ross, 2012). On a different note, previous research relating to social competence in the Malaysian context has shown that it is widely studied by researchers who have focused on young entrepreneurs (Osman & Bakar, 2014), educators (Shanmugasundaram & Mohamad, 2011), parents (Uba, Hassan, Mofrad, Abdulla, & Yaacob, 2012), and college students (Iksan et al., 2012; Demir, Jaafar, Bilyk, & Mohd Ariff, 2012). Hence, it is apparent that social competence related research in Malaysia is centred mostly around adults. In global research, social competence is very much studied at all levels ranging from childhood to adulthood (Dodge, 2014; Larson, Whitton, Hauser, & Allen, 2007). This has called for the attention to further assess social competence in children, as this aspect warrants comprehensive investigation in Malaysia since the role social competence plays affects all groups, including children and adults (Denham & Burton, 2012).

Another interesting fact related to the studies of social competence in Malaysia is that the research conducted seems closely related to other constructs namely social capital (Osman & Bakar, 2014), emotional competencies (Shanmugasundaram & Mohamad, 2011) or physical competencies (Jiar & Xi, 2012). In the West, studies on social competence appear to extend towards variety of dimensions such as parenting (Leidy, Guerra, & Toro, 2010), mental health (Jones, Greenberg, & Crowley, 2015) and even children's academic achievement (Zorza, Marino, de Lemus, & Mesas, 2013). From this standpoint, it can be said that the context of studies involving social competence is positively oriented with little focus for its deficiency, especially in Malaysia. It is also important to note that research conducted by Ang, Mansor, and Tan (2013) about social competence in Malaysia manages to highlight some important cues indicating the lack of social competence among Malaysian graduates. This is one of the key findings which



demonstrates how the question of social competence in Malaysia is a subject worthy of research.

### **1.2.1 Mobile Technology Usage in Malaysia**

In this 21<sup>st</sup> century, the advent of technological advancement has led to the development of communication without boundaries. Information can be retrieved, distributed, and shared with anyone at any time and space with just a matter of a click away. As reported by Malaysian Communication and Multimedia Commission (2014) in Hand Phone Users Survey, there were 43.2 million mobile phone subscriptions in Malaysia as compared to the year 2005 with only 16.2 million of mobile phone subscriptions. Thus, the survey has confirmed that over the past 10 years, the ownership of a handheld device like mobile phones alone has increased by more than 200%. Based on the data, it can be forecast that there will be a double increase in the ownership and greater usage of mobile technologies, specifically the use of mobile phones among Malaysians by the year 2017.

The spike in the growth of mobile phone users in Malaysia can be explained by looking at several factors such as socioeconomic status, availability, and accessibility of mobile phones. Over the years, many mobile phones were created and sold everywhere unlike 10 years ago where only limited users can afford to buy a mobile phone due to its expensive cost. However, it is not surprising today as more and more adolescents are getting access to affordable mobile technology; perks of being born in the electronic era. Due to this, Niu (2013) has likened mobile devices as extensions of adolescents' own bodies. In fact, according to a survey conducted by Lenhart, Duggan, Perrin, Stepler, and Parker (2015) from Pew Research Centre, it was found that 92% of the Malaysian teenagers go online daily while more than 50% from this group use their smartphones several times a day.

In Malaysia however, not much attention has been given by local researcher towards the usage of mobile technology among children. Although there are studies conducted pertaining to the usage of smartphones in Malaysia such as by Kee and Emmanuel (2016), Osman, Talib, Sanusi, Shiang-Yen, and Alwi (2012), and



Anumudu, Adzharuddin, and Yasin (2018), none of them seem to focus on the usage of smartphones by children. The subjects are mostly adults and college students at most. For the past five years, a wider ownership of mobile technology has taken place which accommodates not only for communication function but also other daily applications. Thus, mobile technology has paved the way for the emergence of a new social behaviour in which social competence is employed by children to create and maintain positive or negative social relationships via virtual means.

### **1.2.2 Social Competence: Behavioural Issues in Malaysia**

Social competence deficiency has been recognized as a major contributor to behavioural problems (Gundersen, 2010; Kim, Guo, Koh, & Cain, 2010; Rabar & Martinac Dorcic, 2017). This is also evident from the literature available concerning behavioural problems in Malaysia, such as the study by Ling, Pheng, Sin, and Soon-Aun (2017) which focuses on personality traits, peer delinquency and aggression (Pung, Yaacob, Baharudin, & Osman, 2015). Hence, findings related to behavioural problems in Malaysia can be attributed to social competence deficiency and this can be used as the basis for understanding this social phenomenon as it applies to the Malaysian scenario. This is also supported by the fact that social competence deficiency occurs when the necessary social skills needed by an individual to fit within a particular society is not acquired and this can lead to a negative outcome such as behavioural problems in adolescents (Lee, Hankin, & Mermelstein, 2010).

One of the major contributors to the act of bullying among children and adolescents also relates to the lack of social competence (Irshad & Atta, 2013). The act of bullying can manifest in many forms such as physical assault or verbal insults. However, nowadays bullying has also extended to include cyberbullying as it detrimentally affects the victim's social and emotional wellbeing, which are well documented in the study by Hamm et al., (2015). In the Malaysian context, Balakrishnan (2015) reported that there is no significant difference in terms of age for those who are involved in cyberbullying activities. On the contrary, younger participants were found to engage more in cyberbullying activities. In addition,



according to Yayasan Generasi Gemilang (GG) as reported in Star Online, states that one in every four Malaysian children has experienced cyberbullying.

Another behavioural problem related to social competence deficiency also includes delinquent behaviour. This is evident by the very contribution of social competence as a resilient factor among adolescents which prevents them from getting involved in delinquent behaviour or getting along with deviant peers (Stepp, Pardini, Loeber, & Morris, 2011). In the Malaysian context, Abdullah, Ortega, Ahmad and Ghazali (2015) have found a disturbing rate of increasing delinquent behaviour in both urban and suburban areas among youth as young as 15 years old. Also, it was found that there was no significant difference in terms of gender for delinquent behaviour which indicates that both male and female show an equal probability of resorting to delinquent behaviour.

On a different note, social stress or peer stress has also been found to be related to social competence deficiency in early adolescence (Erath & Tu, 2014). It could occur when children are unable to adapt or adjust themselves to an unfamiliar environment, rendering them incapable of making new friends or initiating social interaction. Similarly, Yaacob, Juhari, Talib and Uba, (2009) have also reported the experience of social stress among early adolescents in Malaysia. In addition, they have also found that early adolescents experience social stress which occurs in negative affective states making them vulnerable to psychological problems. Based on the issues elaborated, social competence deficiency is apparent in behavioural problems among children in Malaysia as reflected by the findings of previous researchers.

### **1.2.3 The Role of Self-Control**

Self-control is one of the most studied variables by researchers worldwide. Due to its nature of consistency throughout the lives of individuals, many researchers have looked at the roles it plays in personality, mental development, and even health. Self-control is understood as the control of one's behaviour or ability to resist temptation. In Malaysia, the studies conducted on self-control were well received as



there were many research resources produced on the topic (Kamaluddin, Shariff, & Saat, 2013; Pung et al., 2015).

Furthermore, most of the research conducted in Malaysia as mentioned earlier did not focus sufficiently on Malaysian minors such as children, particularly early adolescents. One specific research related to the study of self-control among early adolescents conducted in Malaysia was by Pung et al., (2015) which focused on the link between self-control, peer delinquency, and aggression in adolescents in Malaysia. In this study, it was found that low self-control has an indirect effect on aggression through peer delinquency.

To analyse on the issue of self-control among adolescents, the researcher examined previous study conducted by Franken, Moffitt, Steglich, Dijkstra, Harakeh, and Vollebergh (2016). They found that self-control plays a significant role in moderating externalized behaviour among early adolescents born in the Netherlands. It was asserted that early adolescents with lower self-control were more vulnerable towards externalized behaviour such as alcohol consumption, antisocial behaviour, or smoking.

Another role of self-control among adolescents includes developing positive behaviours. Converse, Piccone and Tocci (2014) found that adolescents in the United States of America with high self-control are more likely to display positive behaviours which can contribute to academic achievement. Thus, adolescents with high self-control prone to spend their time wisely by studying and are less likely to be involved with negative behaviour such as dropping out of school.

Overall, the research conducted pertaining to the role of self-control is vast and still ongoing to this day. In this current research, the researcher has attempted to highlight the role of self-control in mediating the effects of mobile technology usage on social competence among early adolescents.

### **1.3 Problem Statement**

Many past researches have been carried out to highlight the issue of heavy reliance and addiction of adolescents towards technology such as computers; yet electronic devices such as mobile phones, iPads, and Tabs have not received the same degree of attention. Rosen, Whaling, Carrier, Cheever, and Rokkum (2013) have added that more research should be done to assess mobile device usage because of its difficulty in the assessment since users utilise the applications of social media, electronic communication, and information, taking in the necessary information in a matter of seconds. This is further supported by Genc (2014) which calls for further studies to investigate the practicality of mobile technology usage by children. Previous studies have also explored mobile technology usage among students of higher learning (Al-Barashdi, Bouazza, & Jabur, 2015; Mahat, Ayub, & Luan, 2012). Thus, there is lack of information on mobile technology use among young adolescents which requires attention from researchers.

A careful profiling is necessary in understanding mobile technology usage among adolescents of which drives this present research to be carried out. In addition, there is also the issue pertaining to gender with regards to mobile technology usage. Previous research has shown inconsistent findings where differences between male and female have varied from each other in terms of frequency of use or utilization (Goswami & Dutta, 2015). This opens the opportunity for the present research to further explore the gap of research related to gender equity which is important to affirm and address the level of mobile technology use. The present research will provide empirical evidence not only from the standpoint for the level of mobile technology usage in general but also gender difference among Malaysian adolescents.

The evolution of technology has influenced the way people communicate and behave. Ploderer, Reitberger, Oinas-Kukkonen, and van Gemert-Pijnen (2014) have shown that mobile technology not only influences the way people communicate but also their social behaviours. The accessibility and usability of mobile technology has facilitated social communication which no longer requires face to face interactions and visual cues. It goes beyond physical proximity as demonstrated through the



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