

The Influence of Pandemic Leadership on Organizational Citizenship Behavior Among Nurses: The Mediating Role of Cohesion

ABSTRACT

This study investigates the relationship between pandemic leadership and organizational citizenship behavior and the role of cohesion as a mediator in these relationships. The study used a quantitative approach with a sample of 68 nurses from a public hospital in Selangor, Malaysia. The statistical analysis was done using SmartPLS-SEM version 3.2.8. According to the findings, pandemic leadership is positively related to organizational citizenship behaviour. The findings also revealed that cohesion mediates the relationship between pandemic leadership and organizational citizenship behaviour. This study identified a gap in the existing literature and brings to the body of knowledge by investigating the mediating role of cohesion between pandemic leadership and organizational citizenship behaviour. An effective pandemic leadership is seen as a value for healthcare organizations that can enhance a civic virtue work environment and a quality leader.