

A New Framework for Examining the Role of Local Knowledge and Technology Infrastructure on the Performance of Zakat Distribution Management

ABSTRACT

The primary goal of zakat distribution management is to strengthen the distribution process by efficiently distributing zakat aids to zakat recipients. Numerous organizations' performance has evolved recently due to emerging technological infrastructure. The incorporation of local knowledge and technology infrastructures such as IoT and cloud computing was highlighted in this article as a crucial component for the performance of zakat distribution management. The sample consists of employees from zakat institutions. A response rate of 65% (130) was obtained from the sample. Version 3.2.8 of Smart-PLS was used to evaluate the data. This study discovered a positive relationship between local knowledge, Internet of Things (IoT) service, and cloud computing with the performance of zakat distribution management. Any zakat organization attempting to improve zakat distribution management must pay close attention to these variables. Distribution management is a zakat institution's most significant and essential aspect. The zakat institution administers each part from the outset, including the zakat application, delivering aid to the recipient, and monitoring once the aid has been delivered. Managing a zakat distribution requires broad and accurate information platforms. As a result, it's crucial to deploy comprehensive dimensions such as local knowledge, IoT, and cloud computing in zakat distribution management.