# FORECAST KULIM (M) BERHAD SHARE PRICES USING MARKOV CHAIN WITH AND WITHOUT MISSING VALUES

LAI YEE SHAN

THIS THESIS IS PRESENTED TO FULFILL PART OF THE REQUIREMENT TO OBTAIN A BACHELOR OF SCIENCE DEGREE WITH HONOURS

MATHEMATICS WITH ECONOMICS PROGRAMME SCHOOL OF SCIENCE AND TECHNOLOGY UNIVERSITI MALAYSIA SABAH



2008

PUMS99:1

# UNIVERSITI MAŁAYSIA SABAH

BORANG PE	ENGESAHAN STATUS TESIS@
JUDUL: FORECAST . LULIM (M) B	ERHAD SHARE PRICES USING MARKOV CHAIN
WITH AND WITHOUT MISSING VAL	MES.
DAZAH: BACHEWR OF SCIENCE LHOP	45.)
SAYA LAI YEE SHAN (HURUF BESA	SESI PENGAJIAN: 2005 - 2008
Malaysia Sabah dengan syarat-syarat kegun 1. Tesis adalah hakmilik Universiti I 2. Perpustakaan Universiti Malaysia sahaja.	
SULIT TERHAD	(Mengandungi maklumat yang berdarjah keselamatan atau Kepentingan Malaysia seperti yang termaktub di dalam AKTA RAHSIA RASMI 1972) (Mengandungi maklumat TERHAD yang telah ditentukan oleh organisasi/badan di mana penyelidikan dijalankan)
Linghon	Disahkan Oleh
(TANDATANGAN PENULIS)	(TANDATANGAN PUSTAKAWAN)
Alamat Tetap: 83-14-30, DE-TROPICANA, DALAN KUCHAI LAMA, KUCHAI ENTREPRENEURS PARK, 58200, KL.	PROF. DR. ZAINODIN HJ. JUBOK. Nama Penyelia
Tarikh: 30 4 08	Tarikh:
/organisasi berkenaan dengar dikelaskan sebagai SULIT da @Tesis dimaksudkan sebagai t	RHAD, sila lampirkan surat daripada pihak berkuasa a menyatakan sekali sebab dan tempoh tesis ini perlu



I, hereby declare that this is my original work except for quotation that I have clearly noticeable for sources.

24 April 2008

functions

LAI YEE SHAN HS 2005-4727



Signature

**1. ADVISOR** 

(PROF. DR. ZAINODIN HJ. JUBOK)

2. EXAMINER 1

(PN. DARMESAH GABDA)

**3. EXAMINER 2** 

(PN. NORAINI ABDULLAH)

4. DEAN

(ASSOC. PROF. DR. SHARIFF A.K. OMANG)



us

SHen Marchin

## ACKNOWLEDGEMENT

I, hereby would like to express my gratitude to all who gave me the possibility to complete this dissertation.

First and foremost, is my supervisor, Prof. Dr. Zainodin Hj. Jubok whose help, guidance, stimulating suggestions and encouragement helped me in all the time of research for and writing of this dissertation. Thanks to Prof. for being patient and considerate to me. Prof. has been assisting me in exploring and expanding my knowledge, not only in completing this dissertation but also in preparing to expose myself to the outside society of the working environment. Thank you very much, Prof!

Next, I would like to show my gratitude to my friends and course mates who had been in great help and support throughout the whole period of time. I really appreciate it!

Last but not least, is my beloved family who had been giving me the greatest support whenever I need it. Thank you!



# ABSTRAK

Saham adalah penting hampir dalam semua jenis pelaburan. Oleh itu, adalah penting untuk mengkaji tentang pasaran saham bersama dengan bentuk perubahan harga sesuatu saham. Siri data yang digunakan adalah harga tutup saham Kulim (M) Berhad bermula dari Januari 2000 sehingga Disember 2006. Data untuk tahun 2007 adalah untuk tujuan menguji ketepatan peramalan sampel masa hadapan. Tujuan kajian ini adalah untuk mengimplikasikan kaedah rantai Markov sebagai satu kaedah peramalan. Selain itu, keperluan untuk menganggar data yang tidak tercerap diperhatikan. Data yang tidak tercerap dianggar dengan menggunakan analisis regresi kuasa-dua-terkecil, di mana lengkuk linear, lengkuk kuadratik, dan lengkuk kubik digunakan untuk menganggarkan data tidak tercerap. Peramalan menggunakan rantai Markov ke atas set data dengan data tidak tercerap atau tanpa data tidak tercerap dijalankan dengan pembinaan matrik 5x5, 7x7, 9x9, dan 11x11. Perbandingan adalah dibuat untuk mendapat satu kombinasi terbaik. Hasil kajian menunjukkan bahawa tiada perbezaan dalam hasil ramalan walaupun dengan penganggaran data tidak tercerap. Dalam kajian ini, peramalan menggunakan kaedah rantai Markov adalah tidak berjaya untuk menjangka aliran siri harga saham dalam tempoh yang dikaji.



v

### ABSTRACT

Stocks are a part of nearly any investment portfolio. Hence, it is wise for us to study about stock market and might as well understand the changes in prices. The data series consist of daily share closing prices of Kulim (M) Berhad from January 2000 to December 2006. Remaining daily closing prices for the year 2007 are kept for postsample accuracy checking. The objective of this study is to apply Markov chain as a forecasting tool. Another objective of this study is to determine the significance of with and without estimating the missing values. Missing values are estimated using least-squares regression analysis, which consists of three methods of curve-fitting specifically the Linear curve, Quadratic curve, and Cubic curve. Each set of data with and without estimating missing values is analysed by using 5-States, 7-States, 9-States, and 11-States Markov chain method. Results show that there are no significant differences in estimating the missing values. Here in this study, Markov chain is not a successful forecasting tool. Forecasted results have not correctly predicted the future trend of KULIM share prices within the sample period of study.



# CONTENT

		Page
DECLA	RATION	ii
VERIFIC	CATION	iii
ACKNO	WLEDGEMENT	iv
ABSTRA	AK	v
ABSTR	АСТ	vi
CONTE	NT	vii
LIST OF	TABLES	х
LIST OF	FIGURES	xii
СНАРТ	ER 1 INTRODUCTION	
1.1	Problem of Study	1
1.2	Forecasting	2
1.3	Stocks	4
1.4	Kulim (M) Berhad	5
1.5	Objective of Study	8
1.6	Scope of Study	8
СНАРТ	ER 2 LITERATURE REVIEW	
2.1	Introduction	9
2.2	Previous Research in Forecasting	9
2.3	Previous Research using Markov Chain	11



# **CHAPTER 3 METHODOLOGY**

3.1	Introduction	14
3.2	Stochastic Process	15
	3.2.1 Description and Definition	17
	3.2.2 The Markov Process	18
3.3	Markov Chain	19
	3.3.1 The n-Step Transition Probability Matrix	20
	3.3.2 Classification of States	21
	3.3.3 Methods of Estimation for Intervals	22
	3.3.4 Example of Markov Chain	25
3.4	Estimation of Missing Value	30
	3.4.1 Linear Curve	31
	3.4.2 Quadratic Curve	33
	3.4.3 Cubic Curve	35
СНАРТ	ER 4 DATA DESCRIPTION	
4.1	Introduction	38
4.2	Data Characteristics	40
	4.2.1 Data With Missing Value	41
	4.2.2 Data Without Missing Value	43
4.3	Intervals Estimation (States)	47
4.4	Transition Matrix	51
	4.4.1 Process of Obtaining Transition Matrix	51
	4.4.2 Data With Missing Value	57



	4.4.3 Data Without Missing Value	59
СНАРТ	ER 5 DATA ANALYSIS AND DISCUSSION	
5.1	Introduction	66
5.2	Comparison Methods of Estimation	67
5.3	Forecasted Results With Missing Value	68
	5.3.1 5-States Markov Chain	68
	5.3.2 7-States Markov Chain	69
	5.3.3 9-States Markov Chain	71
	5.3.4 11-States Markov Chain	72
5.4	Forecasted Results Without Missing Value	73
	5.4.1 5-States Markov Chain	73
	5.4.2 7-States Markov Chain	75
	5.4.3 9-States Markov Chain	77
	5.4.4 11-States Markov Chain	79
5.5	Comparisons Of Forecasts	81
СНАРТ	ER 6 CONCLUSION AND RECOMMENDATION	
6.1	Conclusions	84
6.2	Shortcomings of Data	85
6.3	Suggestions	85
REFERE	ENCES	87
APPENI	DIX A	90
APPENI	DIX B	91
APPENI	DIX C	115



# LIST OF TABLES

Table	Number	Page
1.1	Corporate structure of Kulim as at 31 December 2007	7
3.1	Different classes of Markov processes	19
3.2	Classification of States	25
3.3	Share G closing price from 27 February 2002 to 20 March 2002	25
3.4	Count of events occurring in Table 3.4	26
3.5	Example of recording the occurrence of current sate to the next state	27
3.6	Closing price of Share G from 28 February until 7 March	31
3.7	Estimated price for a Linear curve	33
3.8	Estimated price for a Quadratic curve	35
3.9	Estimated price for a Cubic curve	36
3.10	SSE value from three method of estimation	37
4.1	Details of data without estimation of missing values (M.V.)	41
4.2	Ladder of Transformation	42
4.3	Details of data without estimation of missing values (M.V.) after	
	transformation	43
4.4	Details of data with estimation of missing values (M.V.)	44
4.5	Details of data with linear regression estimation of missing values	
	(M.V.) after transformation	44
4.6	Details of data with quadratic regression estimation of missing values	
	(M.V.) after transformation	45



4.7	Details of data with cubic regression estimation of missing values	
	(M.V.) after transformation	46
4.8	Range of price for each state of each regression method	49
4.9	Selected section of the worksheet	55
4.10	Number of TRUEs and FALSEs for a linear curve estimation of	
	missing values and a 5-State Markov chain forecast	56
5.1	SSE of each method of estimation for a random picked 20 weeks.	67
5.2	Results of 5-States Markov chain with missing values (50 days)	69
5.3	Results of 7-States Markov chain with missing values (50 days)	70
5.4	Results of 9-States Markov chain with missing values (50 days)	71
5.5	Results of 11-States Markov chain with missing values (50 days)	72
5.6	Results of 5-States Markov chain without missing values (50 days)	73
5.7	Results of 7-States Markov chain without missing values (50 days)	75
5.8	Results of 9-States Markov chain without missing values (50 days)	77
5.9	Results of 11-States Markov chain without missing values (50 days)	79
5.10	Assigned numbers to respective states	82
5.11	MAPE values for all 16 sets of forecasted results	83



# LIST OF FIGURES

Figu	re Number	Page
3.1	Combinations of missing value estimation methods and the different	
	number of transition matrix	15
3.2	Normal distribution curve for a 5 classification of states	24
3.3	Tree-diagram for obtaining probability matrix	28
3.4	Linear curve	32
3.5	Quadratic curve	34
3.6	Cubic curve	36
4.1	Historical share price of KULIM before estimation of missing values	
	from 3rd January 2000 to 3rd January 2007	39
4.2	Normal Distribution Curve for a 7 Classification of States	47
4.3	Normal Distribution Curve for a 9 Classification of States	48
4.4	Normal Distribution Curve for an 11 Classification of States	48



#### CHAPTER 1

## INTRODUCTION

### 1.1 PROBLEM OF THE STUDY

According to Faerber (2000), stocks are a part of nearly any investment portfolio. Over the last few decades, the average person's interest in the stock market has grown exponentially. What was once a toy of the rich has now turned into the vehicle of choice for growing wealth. However, most people do not fully understand stocks. A lot of misinformation which is based on get-rich-quick mentality has been thought by those who do not understand stocks. Stocks can create massive amounts of wealth, but they are not without risks.

Hence, it is wise to study about stock market and might as well understand the changes in prices. From this study, a mathematical model to forecast the share prices is built. This study allows the understanding of the pattern of changes in the share prices and factors which affect the share prices changes. Past historical trend need to be observed, before obtaining the forecasted result. Hence, the trend of the ups and downs of the share prices can be recognized. By understanding it, advices and recommendations can be given to investors to reduce the risk in their investments. Mean while, mathematical knowledge can be applied into the real-world problems.



### 1.2 FORECASTING

Forecasting is a method for estimating future aspects. It is very important for the management of an organization. An organization which is able to foresee will develop appropriate strategies to deal with various kinds of scenario. However, "Perfect accuracy [in forecasting] is not obtainable," warned Brealey and Myers (2002). From the Oxford Advanced Learner's Dictionary (2005), forecasting is to say what you think will happen in the future, based on information that is available now.

According to Hillier and Lieberman (1995), forecasting methods can be divided into two big categories, that is, qualitative and quantitative. These two divisions are based on the availability of the historical data. Qualitative forecasting method is used when historical data is not available while the quantitative forecasting method is used when historical data is available. There are three important qualitative forecasting methods. They are the Delphi technique, scenario writing, and the subject approach. While in the quantitative forecasting method, there are two major categories. One uses the past trend of a particular variable while the other examines the cause-and-effect relationships of the variable with other relevant variables.

According to Robbins and Coulter (2005), many organisations collaborate on forecasts by using Internet-based software known as CPFR, which stands for collaborative planning, forecasting, and replenishment. CPFR offers a standardized way for retailers and manufacturers to use the Internet to exchange data. Each organisation relies on its own data about past sales trends, promotion plans, and other factors to calculate a demand forecast for a particular product. If their respective



forecasts differ by a certain amount (say 10 percent), the retailer and manufacturer use the Internet to exchange more data and written comments until they arrive at a single and more accurate forecast. This collaborative forecasting helps both organisations do a better job of planning.

According to Brealey and Myers (2002), forecasting cannot be reduced to a mechanical exercise. Naïve extrapolation of fitting trends to past data is of limited value. It is because the future is not likely to resemble the past, hence planning is needed. To supplement their judgement, forecasters rely on a variety of data sources and forecasting methods, for example, forecasts of the economic and industry environment may involve the use of econometric models which take account of interactions between economic variables. In other cases the forecaster may employ statistical techniques for analyzing and projecting time series. Brealey and Myers (2002) also states that forecasts of demand will partly reflect these projections of the economic environment, but they must also be based on formal models that marketing specialists have developed for predicting the buyer behaviour or on recent consumer surveys to which the firm has access.

Forecasting is important in making decision in the economic sector such as the production sector, import-export, marketing, and during inspection processes. Forecasting is needed for two general reasons: anything that is yet to happen is unsure and whatever consequences that happened from the decision made will not be too much of an impact until it really did happen. Predictions about the future have to be done in every decision making. Usually, an accurate forecast will increase the efficiency in the decision making process where reduces risks of losses or mistakes.



#### 1.3 STOCKS

According to Eakins (2002), stock is a share in the ownership of a company. Stock represents a claim on the company's assets and earnings. The more stock one acquires, the greater the ownership stake of one in the company becomes.

There are two main types of stocks according to Eakins (2002), that is the common stock and the preferred stock. Majority of stock issued is in the form of common stock. It represents ownership in a company and a claim on a portion of profits. Over the long term, common stock yields higher returns than almost every other investment, but also the most risk. There are many compelling reasons why investors should invest in common stocks, where according to Faerber (2000), for one, people are living longer and are going to need money for retirement, and for medical and other expenses. Consequently, they are going to have to save more and invest it in assets that earn satisfactory rates of return to fund these increasing expenses.

With preferred shares according to Eakins (2002), investors are usually guaranteed a fixed dividend forever. In the event of liquidation, preferred shareholders are paid off before the common shareholder. It is also callable. It means that the company has the option to purchase the shares from shareholders at anytime for any reason.

According to Kok and Goh (1995), the Bursa Malaysia (formerly known as the Kuala Lumpur Stock Exchange – KLSE) is the only stock market in Malaysia. The Bursa Malaysia plays a pivotal role in the economic development of the country.



Its importance has been acknowledged by the government with the establishment of the Securities Commission to oversee the sound development of the securities industry in Malaysia.

Kok and Goh (1995) states that a stock market index is often constructed to measure the performance of the overall stock market or a sector of the market. According to them, there are a number of organisations which have constructed stock indices in Malaysia. Bursa Malaysia itself has constructed the widely followed Composite Index, the all-share Emas Index, the various sectored indices for the industrial, finance, properties, tin, plantations and hotel sectors, the Second Board Index, and the various indices for the four sub-sectors of consumer products, industrial products, construction, and trading services in the industrial sector.

There are numerous stock indices in the Bursa Malaysia. Here in this study, a specific share is to be studied, that is the Kulim (M) Berhad shares where according to Bursa Malaysia, its symbol is **KULIM** with a stock code of **2003**.

### 1.4 KULIM (M) BERHAD

From KULIM's Annual Report (2006), it is known that the history of Kulim (M) Berhad ("KULIM" or "the Group") began over 70 years ago with the incorporation of Kulim Rubber Plantations Ltd (KRPL) in United Kingdom on 4 July 1933. The year 1947 marked the Group's humble beginning with an operation of 190 hectares of rubber plantation in the state of Johor, Malaysia. On 16 July 1970, KRPL changed its



name to The Kulim Group Limited (KGL) and was listed on the London Stock Exchange (LSE).

From KULIM's Annual Report (2006), KULIM was incorporated on 3 July 1975 as a public limited company and on the 14 November 1975, was listed on the Main Board of the Kuala Lumpur Stock Exchange (KLSE) (now known as Bursa Malaysia). KGL became a subsidiary of KULIM, in accordance with a Scheme of Arrangement carried out under Section 206 of the United Kingdom Companies Act, 1948. The purpose of the Scheme was to transfer to KULIM the assets and liabilities of KGL, after the necessary divestment of its United Kingdom interests.

The corporate structure of KULIM is shown in Table 1.1, where the percentage is the equity percentage received by KULIM. Table 1.1 provides information in the corporate relationships of companies and or subsidiary companies with Kulim Group.

To read the table, taking the Quick Service Restaurants (QSR) business as example, QSR Brands Bhd. is 57% owned subsidiary of Kulim Group, while QSR Ventures Sdn. Bhd. is wholly owned subsidiary of QSR Brands Bhd. Pizza Hut Holdings (Malaysia) Sdn. Bhd. is wholly owned subsidiary of QSR Brands Bhd. as well. Pizza Hut Restaurants Sdn. Bhd., Multibrand QSR Holdings Pte Ltd, and Pizza Hut Singapore Pte Ltd are wholly owned subsidiary of Pizza Hut Holdings (Malaysia) Sdn. Bhd. KFC Holdings (Malaysia) Berhad is 45% owned subsidiary of QSR Brands Bhd.



	Equity %	Corporate Name
	100%	Kulim Plantations (Malaysia) Sdn. Bhd.
	100%	Ulu Tiram Manufacturing Company (Malaysia) Sdn. Bhd.
11		100% EPA Futures Sdn. Bhd.
	100%	Mahamurni Plantations Sdn. Bhd.
		100% Pembangunan Mahamurni Sdn. Bhd.
+		100% United Malayan Agricultural Corporation Berhad
Plantations and Support	100%	Selai Sdn. Bhd.
dn	100%	EPA Management Sdn. Bhd.
Sp		90% Edaran Badang Sdn. Bhd.
an		100% Panquest Ventures Limited
Suc	94%	Kumpulan Bertam Plantations Berhad
atic	51%	New Britain Palm Oil Limited
ant		100% Dami Australia Pty Ltd
Id		50% PT Dami Mas Sejahtera
		100% New Britain Nominees Limited
		80% Guadalcanal Plains Palm Oil Limited
	60%	Kulim TopPlant Sdn. Bhd.
	75%	JTP Trading Sdn. Bhd.
	30%	Asia Green Environmental Sdn. Bhd.
	91%	Natural Oleochemicals Sdn. Bhd.
		100% Natural Soaps Sdn. Bhd.
		55% Dubois-Natural Esters Sdn. Bhd.
ng		100% Natural Alcohols Sdn. Bhd.
in		100% Natural Wax Sdn. Bhd.
Manufacturing	100%	Skellerup Industries (Malaysia) Sdn. Bhd.
nut		100% Skellerup Foam Products (M) Sdn. Bhd.
Ma		100% Skellerup Latex Products (M) Sdn. Bhd.
F	100%	Kulim Energy Sdn. Bhd.
		51% Nexsol (Malaysia) Sdn. Bhd.
	49%	Nexsol (Singapore) Pte Ltd
	57%	QSR Brands Bhd.
ice		100% QSR Ventures Sdn. Bhd.
erv		100% Pizza Hut Holdings (Malaysia) Sdn. Bhd.
Quick Service Restaurants		100% Pizza Hut Restaurants Sdn. Bhd.
lest		100% Multibrand QSR Holdings Pte Ltd
0ª		100% Pizza Hut Singapore Pte Ltd
		45% KFC Holdings (Malaysia) Berhad
22	100%	Kulim Limited
Others	51%	Pristine Bay Sdn. Bhd.

 Table 1.1:
 Corporate structure of Kulim Group as at 31 December 2007.

Source: http://www.kulim.com.my/html/corp\_info.aspx



#### 1.5 OBJECTIVES OF STUDY

This study involves studying the trend of historical share prices, and hence produces a forecast for future investments. There are a few of mathematical processes done in this study to obtain an accurate forecast.

The objectives in this study are:

- a. To determine the best estimation for the missing values of the data.
- b. To apply Markov Chain as a forecasting tool.
- c. To forecast one day ahead of KULIM's share price.
- d. To compare the forecasted result from different dimensions of transition matrices.
- e. To determine the significance of estimating the missing values.

## 1.6 SCOPE OF STUDY

Daily share prices of KULIM from January 2000 until December 2006 is analysed in this study. The remaining daily share prices for the year 2007 are kept for comparison purpose with the forecasted result. All historical prices are taken from *Yahoo! Finance* website (http://finance.yahoo.com/q/hp?s=2003.KL) which is linked from the Bursa Malaysia official website (http://www.bursamalaysia.com/website/bm/). According to the Bursa Malaysia, the symbol of KULIM share is KULIM while its stock code is 2003.



#### CHAPTER 2

# LITERATURE REVIEW

#### 2.1 INTRODUCTION

In this study, we are to forecast the share prices of Kulim (M) Berhad. There are various methods to forecast. While in this chapter, few past researches regarding of forecasting methods and research of the Markov chain will be studied. In section 2.2, past research of forecasting method is studied while in section 2.3, past research of Markov chain will be studied.

#### 2.2 PREVIOUS RESEARCH IN FORECASTING

According to Robbins and Coulter (2005), forecasting techniques fall into two categories: quantitative and qualitative. Quantitative forecasting applies a set of mathematical rules to a series of past data to predict outcomes. Qualitative forecasting, in contrast, uses the judgement and opinions of knowledgeable individuals to predict outcomes.

From the work of Yuksel (2007) with the title of *An integrated approach to hotel demand*, the lodging industry, because of the structure of the business, is sensitive to fluctuations in demand. This applies into the stock market, which is also



sensitive to the supply and demand of that particular stock. This is called the volatility of the stock market. According to Tae (2007), accurate volatility forecasting is the core task in the risk management in which various portfolios's pricing, hedging, and option strategies are exercised. Tae (2007) also stated that prior studies on stock market have primarily focused on estimation of stock price index by using financial time series models and data mining techniques.

Since the method used in this study is Markov chain, which deals with probability, let us look into the past research of probability forecasting. From the work of Abramson and Clemen (1995) with the title *Probability Forecasting*, the need for probabilistic forecasts emerges from a simple fact: the future is uncertain. Most forecasts, appear deterministic and, even more, are assumed to be deterministic by the clients and bosses who requested them in the first place.

According to Abramson and Clemen (1995), virtually every professional forecaster is aware that the uncertain components of his or her forecasts – the stochastic perturbations, the error bands, and often even the variance – are generally ignored. Only the central tendencies (i.e., mean, median, or mode) are heard and remembered. There is a question which appears, that is, what to do about uncertainty. Abramson and Clemen (1995) attempt to cast their net wide and to convince researchers whose primary interest in uncertainty that they should look at forecasting, while simultaneously trying to convince researchers whose primary interest is forecasting to look at uncertainty.

In Yuksel's work (2007), Analytical Hierarchy Process (AHP), was created to solve multi-criteria decision making problems. It was adapted to predict competitive behaviour. This competitive behaviour is also implied in the stock market. According to Yuksel (2007), there are two groups which had used AHP in forecasting. The first used AHP directly for forecasting using the judgements of experts while the second used AHP to adjust forecasts.

Belton and Goodwin (1996), however, investigated that AHP is not as useful for forecasting when directly used judgements as the input. It could, however, be useful for adjusting forecasting results obtained with other methods. In this situation, AHP can provide new interpretations and offer a wider perspective.

According to Yuksel (2007), the most suitable way to maximize forecasting accuracy is to integrate quantitative and qualitative methods for forecasting. The first consideration in selecting a quantitative method should be its accuracy. Forecasting adjustments with a qualitative method can then be used to overcome the limits and disadvantages of the quantitative methods being used.

### 2.3 PREVIOUS RESEARCH IN MARKOV CHAIN

According to Ledauphin *et al.* (2006), Markov chain models are based on the estimation of a transition matrix which states the probability that the assessment of a product changes from one category to another. According to them, in their work with the title "*A Markovian model to study products shelf-lives*" (2006), the advantages of using transition matrices lies in the fact that they give a simple representation of the



#### REFERENCE

- Abramson, B., & Clemen, R. 1995. Probability Forecasting. International Journal of Forecasting 11: 1 - 4.
- Belton, V. & Goodwin, P. 1996. Remarks on the application of the analytic hierarchy process to judgmental forecasting. *International Journal of Forecasting* 12: 155 - 161.
- Berthiaux, H. 2000. Analysis of grinding processes by Markov chains. Chemical Engineering Science 55: 4117 - 4127.
- Bhat, U.N. & Miller, G.K. 2002. *Elements of Applied Stochastic Processes*, 3<sup>rd</sup> Edition. John Wiley & Sons, New Jersey.
- Brealy, R.A. & Myers, S.C. 2002. Principles of Corporate Finance. McGraw-Hill, New York.
- Chapra, S.C. & Canale, R.P. 2002. Numerical Methods for Engineers: With Software and Programming Applications, 4<sup>th</sup> Edition. McGraw-Hill, New York.
- Coakes, S.J. 2005. SPSS Version 12.0 for Windows: Analysis Without Anguish. John Wiley & Sons Australia, Ltd, Milton.
- Eakins, S.G. 2002. Finance: Investments, Institutions, and Management, 2<sup>nd</sup> Edition. Addison Wesley, Boston.

Faerber, E. 2000. All About Stocks: The easy way to get started. McGraw-Hill, New York.

Giordano, F.R., Weir, M.D. & Fox, W.P. 2003. A First Course in Mathematical Modeling, 3rd Edition. Thomson, Brook / Cole <sup>™</sup>, California.



- Givon, M. & Grosfeld-Nir, A. 2006. Using partially observed Markov processes to select optimal termination time of TV shows. *The International Journal of Management Science* 36: 477 - 485.
- Hillier, F.S. & Lieberman, G.J. 1995. Introduction to Operations Research. McGraw-Hill, Singapore.
- Jensen, P.A. & Bard, J.F. 2003. Operations Research: Models and Methods. John Wiley & Sons, Inc., New Jersey.
- Kok, K.L. & Goh, K.L. 1995. Malaysian Securities Market. Pelanduk Publications (M) Sdn. Bhd., Selangor.
- Kulim (Malaysia) Berhad, 2006. Annual Report 2006: A Commitment to Growth. Kulim (Malaysia) Berhad, Johor Bahru.

Lawler, G.F. 1996. Introduction to Stochastic Processes. Chapman & Hall, London.

- Ledauphin, S., Pommeret, D., & Qannari, E.M. 2006. A Markovian model to study products shelf-lives. Food Quality and Preference 17: 598 - 603.
- Ledauphin, S., Pommeret, D., & Qannari, E.M. 2007. Application of hidden Markov model to products shelf lives. *Food Quality and Preference*. Article in Press.
- Lind, D.A., Marchal, W.G. & Wathen, S.A. 2005. *Statistical Techniques in Business & Economics*, International Edition. McGraw-Hill, New York.
- Oxford Advanced Learner's Dictionary, 2005. Oxford Advanced Learner's Dictionary, 7th Edition, Oxford University Press, Oxford.
- Ramanathan, R. 2002. Introductory Econometrics with Applications, 5<sup>th</sup> Edition. South-Western, Ohio.



- Robbins, S.P. & Coulter, M. 2005. *Management*, 8<sup>th</sup> Edition. Pearson Education, Inc., New Jersey.
- Tae, H.R. 2007. Forecasting the volatility of stock price index. *Expert Systems with Applications* 33: 916 922.

Yuksel, S. 2007. An integrated forecasting approach to hotel demand. *Mathematical* and Computer Modelling 46: 1063 - 1070.

